

# Joint Count Survey Results: Quality and Innovation

This edition's Joint Count survey focused on asking CRA members their perspectives on quality and innovation. A total of 65 survey responses were submitted.

The first question regarding burnout asked "As a physician, which areas do you find most contribute to burnout in your clinical work? (Pick top two areas.)" More than 60% of respondents selected "administrative tasks such as prescriptions, reviewing results, insurance/government forms" followed by 37% choosing "completing clinical notes" and 30% indicating "patient phone calls/queries outside of clinic appointment."

The second query asked "As a physician, which areas are you most interested to learn about when it comes to artificial intelligence (AI) to improve your clinical work? (Select top two areas.)" The top response at approximately

70% was "administrative tasks and workflow optimization" followed by about 57% saying "helping with completing clinical notes ('scribe')." Refer to Figure 1 for a full breakdown of responses.

General comments and concerns pertained to limitations of using AI at institutions or hospitals, as they may not allow its use, as well as individual physician confidence and trust in AI accessing patient information. Another comment related to government insurance forms: "Insurance/government forms are taxing because they take time to fill out, but also because of arbitrary 'rules' that limit access to patient care."

The CRA Quality and Innovation Committee is evaluating these results. For any questions or feedback, please reach out to [info@rheum.ca](mailto:info@rheum.ca).

**Figure 1.** As a physician, which areas are you most interested to learn about when it comes to artificial intelligence (AI) to improve your clinical work? (Select top two areas.)

